

Highlights from the 2016 Canadian Association of Pediatric Health Centres (CAPHC) Annual Conference Halifax NS

1 Embracing Strengths Based Language

Instead of...

Identifying gaps
Service Integration
Patient/Family Engagement
Fix

Try this...

→ Looking for Opportunities
→ Networks of Excellence
→ Human Connection
→ Accept and Celebrate what is, not what we think it should be

Maureen O'Donnell
Maureen Bilerman
Holly Gillis CFAN
Ian Brown

2 Extending Our Reach

We need to recognize the majority of care for kids is happening in our communities. We need to think about how we provide tools and information so that all can benefit. Maureen O'Donnell

Parents are accessing the internet to find health related information. Meet them where they are at! Leverage social media to ensure they are reading science based information. Dr. Christine Chambers, #itdoesnthavetohurt



3 Thinking Differently about Silos

It can't be about 'demolishing silos'. We need to enhance our vision and support people to take ownership of the strengths and challenges in their own silos. Maureen Bilerman

We have to be comfortable enough to know what we can and cannot do and be clear about that. Dr. Sharon Clark

Just because we exist in silos doesn't mean we cannot make a difference in our own community. Ask "What can I do to help?" Maureen Bilerman



4 Shifting Focus to Family Centred Practice

There is often a focus on what works for staff. We need to be asking the question "What is value added for the family?" Dr. Kathleen Pajer

Mechanics done without philosophy change is "doing to" our clients, not "engaging with" them. Dr. Kathleen Pajer, Dr. Sharon Clark

We need to join the family on the ride they are on, instead of making them start back at the beginning when providers change. Dr. Sharon Clark



5 Challenging ourselves to be Curious

Ask me what I LOVE about my child. Not just their strengths or their skills - ask me what is it about him that draws me in and captivates me. Allow me to help you see this too. Ian Brown

"Let us put medical care behind human interaction. Let us build communities that are much less bureaucratic, much more inclusive...and that embrace and celebrate the beautiful grace of people like Walker." Ian Brown

